

## **AA Annual Report 2004**

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## 1. Report from the Chair

## 2. Anglicare Australia

**Anglicare Australia** is the national network of care and social justice agencies of the Anglican Church of Australia. Anglicare Australia exists to lead and support these locally based Anglican organisations in the pursuit of the gospel imperative of justice and care, and in the promotion of a just and caring society. Anglicare Australia aims to:

- Provide a national structure for consultations between Anglican community services and government, and facilitate communication with the community services sector;
- Encourage co-operation and sharing of resources between agencies, parishes, dioceses and national ministries;
- Enhance the profile of Anglican agencies within the church and the wider community;
- Advocate for members to enhance their services to the marginalised; and
- Affirm and promote community service as integral to the mission of the church.

Anglicare Australia was pleased to welcome three new member agencies in 2003-04:

- The Mission to Seafarers (the national office of which is located in Townsville, Queensland)
- OneCare, Tasmania (residential and community aged care)
- The Selwyn Foundation, NZ (associate member)

Over the past few years there has been some consolidation of membership, the total number of members now standing at 50 (see Appendix 1).

The September 2003 Annual General Meeting of Anglicare Australia adopted a national Code of Conduct, to which all Anglicare Australia member agencies and all agencies wishing to use the name Anglicare must now comply.

Anglicare Australia, in partnership with the Anglican dioceses and the General Synod Office, supports the **National Anglican Resources Unit** to provide education and information on taxation and charities legislation, clergy remuneration guidelines, risk management and other business management issues.

### **The National Office**

The national Anglicare Australia Office moved from Melbourne to Canberra in July 2004, in order to fulfil the network's goal of placing Anglicare Australia in a strategic position to work alongside federal government ministers and departments, and other national church and peak bodies, in order to contribute to and influence the social policy debate about an inclusive society for all Australians.

In April 2003, executive officer Russell Rollason left the national office to move to Brisbane, joining Anglican Care of the Aged as a campus manager. Melbourne staff Michelle Rickards (office manager), Yulia Lai (finances) and Clare Walker (research) also concluded their employment contracts before the end of the financial year, and the final months of the office's Melbourne base were carried by interim office manager Mei Regan. The Council farewelled the staff with gratitude and warm wishes for their respective futures.

On 1 July, new executive director Sue Leppert was welcomed to Anglicare Australia. Sue and new (part-time) staff Marg Christensen (administration and network support) and Julie Keel (finances) are now firmly established in the new Canberra Office, located on the Ground Floor of Jamieson House, 43 Constitution Avenue in the suburb of Reid, a 10 minute walk from the city centre. NARU remains ably managed by Tracey Matthews, now based in Brisbane.

## **Governance**

Anglicare Australia is incorporated as an association under the Victorian Associations Incorporation Act 1981, and is a Registrable Australian Body in accordance with the federal Corporations Act 2001. The Council comprises up to ten members: five elected at the Annual General Meeting for a three year term, and up to three co-opted by the Council each year to ensure there is a balanced representation of states and territories, and areas of interest to the members. The Council usually meets five times a year.

### **Council members at June 2004 were:**

Bishop Philip Huggins (Chair)  
Bishop of the Melbourne Region, Diocese of Melbourne

Ms Jan Horsnell (Deputy Chair)  
CEO, Anglicare SA

Canon Chris Jones (Treasurer)  
CEO, Anglicare Tasmania

Canon Dr Ray Cleary  
CEO, Anglicare Victoria

Canon Howard Dillon  
Executive Director, Anglicare Diocese of Sydney

Ms Sandra Hills  
General Manager, Aged & Community Services  
Brotherhood of St Laurence

Mr Steven King  
Deputy Director, Anglicare Southern Queensland

There were two resignations in 2003-04: Ms Tricia Lee (Anglicare WA), after 6 years of service to the Council, and Ms Sue Leppert (Anglicare Canberra & Goulburn), after two years of service, upon applying for the position of executive director. Ms Leppert was subsequently appointed as executive director and a Council member (ex officio) from 1 July 2004.

## **The national Anglicare network**

From Groote Eylandt, NT to Kingston, Tasmania, from Bondi to Bunbury, Anglicare member agencies are committed to caring for people in need and seeking social justice for all. Anglicare agencies work in close cooperation with other community organisations. Most Anglicare agencies receive some level of funding from federal, state and local governments, and also rely on the generous support of donors, sponsors and volunteers. Some member agencies are not funded by government, but rely totally on the support of local Anglican parishes and communities in order to meet need at the 'grass roots'. Across Australia, Anglicare agencies provide a wide range of services including:

- residential and community aged care
- foster care, adoption and child care
- family support and relationship counselling
- support for people with disabilities
- financial and gambling counselling
- family support and relationship counselling
- treatment for drug and alcohol dependence
- family violence
- youth programs
- emergency relief
- employment services
- community housing and emergency accommodation for homeless people
- community development through building communities of hope

- working with Aboriginal and Islander Australians
- assistance to refugees and migrants
- social research and advocacy.

Over the past year, Anglicare Australia member agencies invested \$x million in care and support to families, children and young people, older people including the frail aged and those with dementia, people with disabilities, migrants and refugees and indigenous Australians.

BOX – The national Anglicare network at a glance

BOX – Anglican Aged Care

### 3. A national focus for a vibrant network

At the September 2003 AGM, the Anglicare Australia membership endorsed the 2003-05 Strategic Plan. The Plan affirms the purpose, aims and values of Anglicare Australia, and embraces four goals:

- i. Taking leadership by speaking out on faith and justice
- ii. Working together nationally
- iii. Engaging and supporting the church on important issues
- iv. Ensuring the effectiveness of Anglicare Australia

#### (i) Taking leadership by speaking out on faith and justice

##### Advocacy and Social Policy

##### Break the Cycle

Anglicare Australia initiated and researched the case for the *Break the Cycle* campaign. The campaign aimed to halve the number of children in jobless households by 2008 by positively influencing federal government policy and funding decisions in the areas of employment, education, locational disadvantage and housing. The national office, in consultation with member agencies, developed and published an information kit and devised a national strategy for the campaign.

The campaign was launched by the Federal Minister for Children and Youth Affairs, the Hon. Larry Anthony. The campaign called for a Government and Opposition commitment to halving the number of children in jobless households by 2008.

Anglicare Australia member agencies were encouraged to visit their local MPs throughout the year. Seminars were held in many Diocese, and Anglicare Australia used research from the parliamentary library to detail the proportion and number of children under 15 years of age living where no parent is employed, for each of the 50 most marginal electorates in Australia. The marginal electorates include both Coalition and ALP seats in all states and in the Northern Territory.

BREAK THE CYCLE LOGO

PRU GOWARD AND BISHOP BROWNING – ACT BTC SEMINAR

##### State of the Family

The 2004 State of the Family Report, researched for Anglicare Australia by Mark Jeffery, focused on those aspects of the education and employment system that are currently failing young people. The 2004 Report painted a bleak picture of the various systems in place that aim to meet the needs of young Australians. The report highlighted chronic youth unemployment, school retention failures and ad hoc school to work transition processes.

Specifically, the Report revealed a youth unemployment rate two and a half times that of other Australians. A school retention rate to year twelve of only 80%, and poor success in the school to further education process. The Report also reveals that growth in apprenticeships has gone largely to older Australians, and in addition, young people form the major proportion of the 70,000 people who missed out on a university place at the end of 2003.

Anglicare Australia member agencies are working in various parts of the country to assist young people who have become lost in transit between full-time school and full-time employment. Many young people who leave school early have ceased to believe that education has anything to offer them. However, with care, mentoring, and confidence building provided through Anglicare, at least some of these young people are now able to forge a clearer path into post-school education and employment.

#### STATE OF THE FAMILY 2004 COVER PICTURE

##### Vote [1] No More Poverty

During 2004 Anglicare Australia has been participating in a national ecumenical campaign, with activity focusing on the 2004 federal election. The group of mainstream church community service agencies took on the name *Christian Community Services Against Poverty (CCSAP)* for the purpose of jointly lobbying politicians, and raising awareness in the Australian voting public, putting poverty squarely back on the political agenda.

The campaign was launched at Parliament House in Canberra on 24 June. Advertisements and 'scatter ads' appeared in newspapers across the country in the lead-up to the election being called, and bumper stickers with the words *Vote [1] No More Poverty* were distributed across Australia.

The campaign, supported by thousands of church agency programs, parishes, staff and volunteers culminated in a series of public forums held in marginal electorates during the six week official federal election campaign period.

#### PHOTO – BISHOP PHILIP AND SUE AT THE CAMPAIGN LAUNCH

#### COPY IN POSTER OR SCATTER-AD

##### More Poverty Alleviation

Australia's largest fridge magnet was delivered to parliament House in Canberra on 5 November 2003, conveying a call for Parliament to adopt a strategy to reduce poverty in Australia.

Minister for Family and Community Services, Senator Kay Patterson, Opposition Spokesperson on Family and Community Services Wayne Swan MP and Independent Tony Windsor MP received the fridge magnets together with a fridge door at the Ministerial entrance to parliament House. Russell Rollason, executive officer of Anglicare Australia, Lin Hatfield Dodds, National Director of UnitingCare Australia, Toby O'Connor, then Executive Director of catholic Welfare Australia, and Terry McCarthy, something of the St Vincent De Paul Society delivered the magnets.

The message on the magnets read *Urgent!! For parliament – Must adopt strategy to reduce poverty, especially for kids (including all states and territories).*

A fridge magnet was chosen to deliver this critical message about the safety and security of 2.4 million Australians living in poverty, because this was the same means the Government chose to deliver its message about safety and security to the Australian people.

#### PHOTOS – DELIVERING THE FRIDGE MAGNET/THE ACTUAL MAGNET

## Work for the Dole

*Work for the Dole: Obligation or Opportunity?* By John Nevile, Emeritus Professor of Economics at the University of NSW and daughter Dr Ann Nevile, lecturer in social policy at the Australian National University was jointly sponsored by Anglicare Australia, the Committee for the Economic Development of Australia (CEDA) and the Centre for Applied Economic Research at the University of NSW.

The Federal Government budgets for 55,000 places in Work for the Dole and the study set out to examine “whether or not participating in Work for the Dole increased the probability of a participant obtaining paid employment on leaving the program or fairly soon after

Other key findings of the Report included:

- while helping participants find a job is not a formal objective of Work for the Dole, the majority of participants want to be able to get a job at the end of their placement and value highly relevant work experience: but,
- the restriction on for profit agencies being involved in Work for the Dole projects prevents many participants from gaining the type of work experience they desire;
- ninety five percent of Community Work Coordinators said they would offer more training if the Department paid for it and 65 percent said they would offer more, if it were not for the guidelines, even if they had to pay for it themselves;
- there seems little reason to persist with the name: to quote one participant, “The name is horrible but the experience is good”;

The Report contains 14 recommendations for improving Work for the Dole including a suggested new name: “Work for your Community”. The Executive Summary of the Report is available for download from [www.ceda.com.au](http://www.ceda.com.au). Copies of the report are available from Anglicare Australia.

PHOTO – JOHN AND ANN NEVILE WITH THE HON. KEVIN ANDREWS MP, WHO LAUNCHED THE WFD REPORT IN MELBOURNE ON 18 NOVEMBER 2003

## **(ii) Working together nationally**

### National Code of Conduct

The national Anglicare Code of Conduct was adopted by member agencies at the 2003 Annual General Meeting. The Code defines basic standards of governance, management, financial management and reporting, and includes guidelines for cooperation between Anglicare member agencies. It also identifies mechanisms to ensure accountability in the use of public funds.

The Code of Conduct aims to maintain and enhance standards throughout the Anglicare network. By July 2004, most member agencies had signed the Code.

CODE OF CONDUCT LOGO

### **Aged Care**

#### National Aged Care Alliance

A founding member of the Alliance, Anglicare Australia remains actively involved in this alliance of 22 national peak aged care organisations, including consumer groups, unions and health professionals working together to secure a positive future for aged care in Australia. Anglicare Australia is represented by Helen Kurincic (CEO of Benetas, Victoria), and Sue Leppert (taking over from Russell Rollason). The Alliance co-hosted a national aged care summit in Melbourne in February 2004, with the Australian Medical Association. The Summit called on all levels of government to collaborate with consumers, carers, health professionals, and providers to urgently implement action and realistic funding to address the shortfall of acute hospital care for the over 65s, including care for people with dementia., and to get the mix of aged care services right to provide the nature and quality of services that people expect.

During 2003-04, the Alliance released discussion papers on:

- *Residential Aged Care Funding*. The Report, prepared by La Trobe University, found that residential aged care had been underfunded by \$406M as a direct result of the Federal Government not properly indexing the sector since 1997. The Alliance called on government to introduce an indexation system that recognised the cost pressures on the sector, to fund the sector so that aged care providers can match wage rates paid in other sectors and to address the issue of generating capital to meet the future building needs of the sector particularly people with the highest care needs.
- *Capital Creation in Residential Aged Care Facilities*. The Report highlighted the complexity of the current accommodation payments regime facing consumers and their families and put forward a series of payment options to and possible solutions.

### Community Care Coalition

Anglicare Australia is a partner organisation of the Community Care Coalition, an initiative of Aged and Community Services Australia. The Coalition seeks to promote the strategic importance of care in the community for a wide range of people needing services/support in order to remain living in their own homes, raise the profile of care in the community for people of all ages, and influence government to increase funding to community care.

The Coalition developed an action kit to encourage political activity at national and state levels. The resulting community care awareness program includes:

- A post card campaign underlining the need for greater access to community care, increased funding, and less complexity in the community care system.
- Regional/local meetings to create media awareness about these access, funding and complexity issues.
- Public engagement – with local members of parliament, and local media identities.
- A national Summit, held in Canberra in (month).

SCAN IN ONE OF THE POSTCARDS
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### Projects & Partnerships

#### Communities of Hope

The inaugural Communities of hope workshop for agencies and local churches was held in Bendigo on 11-13 February 2004, using the resource kit written by Wayne McCashen of St Luke's Anglicare.

Communities of hope workshops aim to assist agencies and church communities to increase their understanding of and enhance their capacity for facilitating community development.

The Communities of Hope project was initiated by Anglicare Australia and supported by a grant from the Engaging Australia project of the General Synod Office of the Anglican Church of Australia.

Four questions inspired the project:

- What can we draw from Anglicare agencies' experience of community development?
- What resources can Anglicare offer to local churches and agencies?
- What training is needed to assist church and community leaders to use a community development approach?
- Does the approach work and is it relevant?

Through the project, Anglicare Australia hopes to help member agencies and local churches move towards a community development approach toward assisting people in need.

The resource kit, entitled *Building Communities of Hope*, outlines a strength-based approach to community development promoted by St Luke's Anglicare, and provides ideas, inspiration and resources for local church and community leaders to use a strengths approach to community

development. Together with the training program based on the kit, it is hoped that the resource will provide a range of tools and skills to assist church and community leaders to empower and inspire their communities.

#### Telstra Access for everyone

Ongoing consultation between Telstra and key community and welfare groups has been the key to the success of Telstra's 'Access for Everyone' package. 'Access for Everyone' is a concessionary package of practical initiatives that provide affordable ways for low income earners, the elderly, job seekers and the homeless to maintain contact with friends and family, or for employment, emergency and medical needs.

Anglicare Australia continues to participate on the Low provides independent advice to Telstra's ongoing development of the package. Anglicare Australia member agencies currently provide support to clients through 'Access for Everyone', including sponsored telephone access through supported accommodation services, and short-term emergency relief to assist people who are experiencing financial crises through the Telstra Bill Assistance Program (voucher system).

COPY IN TELSTRA ACCESS FOR EVERYONE GRAPHIC FROM TELSTRA.COM.AU

### **Anglicare Australia Networks**

#### Research Network

The Research Network continues to actively involve researchers employed within the Anglicare member agencies. The network contributes to the development of State of the Family each year, and has also developed its own agenda for cooperative research. The network is currently working on the first stage of a national project on Food Insecurity. Focusing on clients of Anglicare emergency relief programs across the country, the project aims to document the nature and extent of food insecurity among people accessing emergency relief, and identify and analyse the causes of food insecurity, the impact food insecurity has on different groups of people, and the adequacy of government benefits and related services. Sue King from Anglicare, Diocese of Sydney convenes the network, which meets by teleconference. The network will again take the opportunity of the national conference (October 2004) to further its research agenda, planning and activity.

#### Marketing Network

Under the leadership of John Blewonski from Anglicare Victoria, the national marketing managers meet by teleconference several times a year, and face to face at least twice a year. Their enthusiasm and willingness to work collaboratively across state, and territory and diocesan borders has resulted in highly successful fundraising, marketing and promotions on a national level. The Anglicare Angels continue to be a sign of the significant possibilities around national cooperation, including national sponsorship and recognition of the Anglicare brand name.

#### Business Managers Network

The Business Managers Network is supported by Tracey Matthews, manager of the National Anglican Resources Unit (NARU). NARU works with Anglicare Business Managers around the country to identify common issues of concern and discuss future possibilities for national co-operation, with the aim of strengthening capacity in the Anglicare network and sharing information, resources and expertise.

Other networks meet from time to time, by teleconference and/or face to face:

- Aged care network
- National Family day and State of the Family research
- Family Support
- Break the Cycle
- 

### **(iii) Engaging and supporting the church**



## NARU

The National Anglican Resources Unit (NARU) continues to provide a national mechanism for enabling the Anglican Church and its agencies to respond to tax, charities legislation, risk management and related issues. NARU manager Tracey Matthews is now based in Brisbane, working part-time on core services for the national Anglican network:

- Provision of **risk management** education and support and assistance to Dioceses to develop risk management strategies;
- Clarification of **tax related** issues for Dioceses and agencies, through involvement in the Charities Consultative Committee, the Ecumenical Tax Group and other key relationships;
- Management of the **Anglican GST Religious Group**, containing around 2200 entities of the Anglican Church; and
- Facilitation and support for national **Anglicare Business Managers**, culminating in the annual Anglicare Conference.

Tracey is also available as an independent contractor for non-core services.

Members of the NARU Consultative Committee are:

Canon Chris Jones (Chair)  
Anglicare Tasmania

Canon Ray Cleary  
Anglicare Victoria

Wayne Sutton  
Diocese of North West Australia

Bruce Hockman  
Diocese of Newcastle

Ian McHutchison  
Brotherhood of St Laurence

Michael Sparrow  
Diocese of the Northern Territory

Tony Evans  
Diocese of Perth

Vern Harvey  
General Synod Office

## Key issues in 2003-04

### Taxation and Charities Legislation

NARU represents Anglicare Australia on the Australia Taxation Office Charities Consultative Committee, and works as part of the Ecumenical Tax Group to address particular issues for the church. In 2003-04, key activities were:

- Preparation and circulation of a summary paper on the proposed endorsement legislation for charities and tax deductions for fundraising events
- Preparation of a submission to the Inquiry into Taxation laws Amendment Bill 2004
- Preparation of a document entitled *Guidelines for Clergy Remuneration*, to be considered by the 2004 General Synod of the Anglican Church.
- Clarification of the complexities around GST treatment of rectory accommodation provided to clergy, the disposal of assets such as motor vehicles and property, and Centrelink assessment of clergy for various entitlements

- Preparation of a discussion paper on the indexation of fringe benefits tax capping threshold.

### **Risk management**

NARU continues to support Agencies and Dioceses with regard to identifying risk and developing strategies for risk management. In addition, the Anglicare Business Managers Network and the national Anglicare conference provide useful vehicles for agencies to explore and increase their awareness about particular issues, and develop policies and procedures. Issues to be covered at the 2004 conference include:

- Policies and processes
- Organisational risk management for agencies
- Occupational health and safety systems
- Quality management

Presentation to General Synod 2004 – the gospel imperative and the caring agencies of the church  
Engaging the diocese and parishes – break the Cycle and Vote [1] No More Poverty  
Professional standards?

### **(iv) Ensuring the effectiveness of Anglicare Australia**

#### National Conference

The 2003 national Anglicare conference was held in Adelaide under the theme *Moving spirits, lifting hopes, building community*. It brought together representatives from member agencies around Australia and received much positive feedback.

Professor Fran Baum, Head of the Dept of Public Health at Flinders University and Professor Peter Sheehan of the Centre for Strategic Economic Studies were well received in the opening session with challenging addresses on the state of Australian society. Senator Steve Hutchins, Chair of the Senate Committee Inquiry into Poverty and Financial Hardship reported on the issues that had been raised during the inquiry. Other speakers addressed the treatment of children in Australian society and experiences in community development at the local level. Several of the keynote addresses will be available on the Anglicare website: [www.anglicare.asn.au](http://www.anglicare.asn.au).

The Rev'd Dr Alan Cadwallader, Lecturer in at the Adelaide College of Divinity, delivered an outstanding inaugural John Roffey Memorial lecture on the changing focus and interpretation of the parable of the Good Samaritan since Jesus first told the story. Alan used the study to challenge Church agencies to rethink the model of care and compassion as revealed in the parable.

#### National Awards

The fourth Anglicare Awards were presented by Anglicare SA Patron and former Governor of SA, Sir Eric Neal at the Conference Dinner in Adelaide. Anglicare Australia is grateful to the sponsors of the awards, Anglican Superannuation Australia. The 2003 winners were:

**Excellence in Parish-based Caring:** The Magdalene Centre, Adelaide, SA

Highly Commended: St Francis in the Fields, Mooroolbark, Vic and

The Ashmont Community Resource Centre in Wagga Wagga, NSW

**Excellence in Community Service:** Kareena Clifford, Anglicare Migrant and Refugee Services, Brisbane.

**Excellence in Aged Care:** Host Home Care and Respite Care, Banksia Services for Seniors, Frankston and Carrum Downs, Vic, Brotherhood of St Laurence

Highly Commended: Transcare Community Transport, Toowoomba, Anglicare Brisbane

**Excellence in Innovation:** Sharing Day, Sumner House Residential Care Home, Fitzroy, Victoria. Brotherhood of St Laurence

PHOTO – PETER BOURKE FROM MAGDALENE CENTRE RECEIVES AWARD FOR EXCELLENCE IN PARISH BASED CARE FROM + PHILIP AND SIR ERIC NEAL

**Best Presentation in the Media:** Anglicare Children’s Foundation, Report of the Crisis in Foster care, Anglicare Victoria.  
Highly Commended: Support for Afghan Refugee, Phil Hammond and Paul Mallett, Anglicare Tasmania, Launceston

#### BOX – 2003 AWARD WINNERS

##### Strategic Plan

Anglicare Australia’s strategic plan for 2003-05 was endorsed by the membership at the 2003 AGM. With 19 objectives, the plan reflects the aspirations and expectations of the Anglicare Australia network in four key areas, articulated as the strategic plan goals:

- Taking leadership by speaking out on faith and justice;
- Working together nationally;
- Engaging and supporting the church on important issues; and
- Ensuring the effectiveness of Anglicare Australia.

A major step in taking the plan forward was relocating the national office from Melbourne to Canberra, the seat of federal government and the central focus for many of the national church and community peak bodies. Coinciding with the early stage of the federal election campaign period, the establishment of the new base now places the national office in a strategic position for national advocacy and cooperation with partner bodies. The national office itself is a resource to all member agencies, offering access to a workstation, library and meeting facilities for any Anglicare member agency representatives visiting the national capital.

##### Resourcing the national body

Anglicare Australia is primarily funded by membership fees, with some additional funds made available through national projects and group purchasing arrangements.

Anglicare Australia received a generous donation in April 2004, targeting our national work aimed to ‘break the cycle’ of poverty for young people and their families. The donor, recognising the motivation behind Anglicare Australia’s Break the Cycle campaign, wanted to further the work of striving for better life opportunities for children and young people caught in a cycle of intergenerational poverty and disadvantage. The Anglicare Australia Council has agreed to hold the capital, known as the ‘Richmond Trust’ in a high interest bearing account, and utilise the interest for poverty alleviation activity and related action-research projects.

While at the beginning of the 2003-04 financial year the national office was modestly staffed with one full-time and two part-time staff, it is envisaged that the research and project management capacity will grow over the next twelve months.

##### Other services to members

The Anglicare Australia **web site** contains useful information about the national office, the member agencies, campaigns, publications, NARU and much more. In addition, the national Anglicare web site hosts **Anglicare Online**, a ‘members only’ site with information and networking opportunities for members, networks and working groups.

Anglicare **E-News** keeps member agencies informed about Anglicare Australia and the wider world. Over the period of the 2004 federal election campaign, a weekly E-News was distributed to member agencies, providing a snapshot of the pre-election activity, policy platforms as they related to the aged and community services sectors, and an update of Anglicare political action.

#### 4. The Way Ahead

A final word from the new executive director

I come to Anglicare Australia at a time of anticipation and change. The 2004 federal election marks a new political cycle, with its accompanying articulation of hopes and opportunities. Anglicare Australia, too, is at a time of change as we consolidate and build on our advocacy work, national research endeavours and national cooperation from our new base in Canberra.

I am grateful to Russell Rollason, whose vision and hard work over six years was instrumental in building and strengthening the national Anglicare network, encouraging cooperation toward a shared national identity, and raising the profile of that identity across Australia.

The commitment of this diverse Anglicare network to those Australians who are most disadvantaged or in need of care is born of inspiration and characterised by constant challenge. The range of programs of care and social justice touch the lives of thousands of Australians every day, restoring hope to the possibility of restoring civil society where all are welcome, none are marginalised. However the challenge remains, because the face of poverty and disadvantage, and the nature of suffering and marginalisation, are always with us. I look forward to the next three years, as we live out the vision together.

Sue Leppert  
October 2004

**APPENDIX 1 – MEMBER AGENCIES**

Member agency	Main activities
<b>ACT/South-East NSW</b> Anglicare Canberra & Goulburn	Children, youth, families, community, aged care, parish partnerships
<b>Queensland</b> Anglicare Central Queensland Anglicare North Queensland Anglicare Southern Queensland Heatley Parish St Luke’s Nursing Service	Children, youth and families Community and parish based Children, youth, families, community, aged care Community and parish based Aged and community care, and health care
<b>NSW</b> Anglican Retirement Villages Anglicare North Coast Anglicare New England North West Anglicare Riverina Anglicare Sydney Anglicare Western NSW Child & Adolescent Specialist Programs & Accommodation Hope Healthcare St John’s, Darlinghurst The Buttery The Samaritans Foundation Work Ventures	Aged and community care Community and parish based Community and parish based Community and parish based Children, youth, families, community, aged care Community and parish based Children and young people Aged and community care and health care Community and parish based Children, youth and families Unemployed

<b>Northern Territory</b> Anglicare NT	Children, youth, families, community, aged care	
<b>South Australia</b> Anglican Community Care, Mt Gambier Anglicare SA Anglicare Willochra St John's Youth Services Laura & Alfred West Cottage Homes	Community care Children, youth, families, community, aged care Aged, community and parish based Children and young people Aged care	\$31,300,000 \$625,000
<b>Tasmania</b> Anglicare Tasmania Christian Care Group Clarendon Children's Home Glenview Homes OneCare	Children, youth, families, parish and community  Children and young people Aged and community care Aged and community care	
<b>Victoria</b> Anglicare Ballarat Anglicare Victoria Bairnsdale Parish Benetas Brotherhood of St Laurence Bunyip Parish Clifton Waters Village Diocese of Gippsland Diocese of Melbourne – SRC Diocese of Wangaratta – SRC Dr Kathleen Taylor Memorial Homes St Luke's Anglicare St Mark's Community Centre	Community and parish based Children, youth, families, parish and community Community and parish based Aged and community care Children, youth, families, community, aged care Community and parish based Aged care Social justice Social justice Social justice Aged care Children, youth, families, parish and community Community and parish based	
<b>Western Australia</b> Anglican Homes Anglicare South West - Bunbury Anglicare WA Province of WA - SRC Parkerville Children's Home	Aged and Community Care  Children, youth, families, community Social justice Children and young people	
<b>National &amp; International</b> Mission to Seafarers Mothers Union The Selwyn Foundation	Specialised care Specialised care and social justice Aged and community care	

## APPENDIX 2 - FINANCIALS